



Case Study



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Legato Security Solution

Customer Overview

Industry: Software-as-a-Service, VOIP, IT Services & IT Consulting

Company Size: 2,000 employees

Security Team: 5-7 dedicated staff

Security Identity Event Management (SIEM) as-a-Service

- 24/7/365 security monitoring
- AWS Cloud infrastructure, Firewalls, Critical Servers, Endpoints, and Email applications
- Proactive SIEM management
- Managed Onboarding
- Customer Success

The Challenge

- The vendor was unable to provide visibility into risk that could affect the entire network because they could not ingest the clients cloud data.
- The legacy vendor operated as a “black box” and prevented the client access to the SIEM. This limitation prohibited the client from reviewing log data and performing their own risk analysis.
- Client requests often took up to 2-3 weeks before the vendor responded. In addition, the responses were often incomplete and inaccurate.
- The client wanted more “lean-in” collaboration in the form of SIEM/program tuning, dashboard creation, and recommendation, none of which the vendor provided.

“Legato Security has enabled us to leverage our existing security technology and investments which has helped us security our environment 24x7.”



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Why Legato Security?

- Our flexibility to monitor both on-prem and cloud based environments.
- Our client centric approach & bi-directional communication.
- Our ability to ingest multiple technologies/logs into our hosted solution.
- Flexibility to scale and align with their continue growth and support future technologies.

Business Outcomes

Expanded visibility of risk profile and internal/external attack vectors.

Confidence in secured critical data such as; PII, IP, financial and customer records

A security solution that will scale and grow in parallel with the customer's maturity.